Google's DPO Channel Is Not Human. It Is Fully Automated. Here Is the Proof

Gemini API generative-ai

Bitu79 1d

The screenshots and emails shown below come directly from Google's "Data Protection Office" (DPO) email addresses.
All of them are **real**, timestamped, archived, and verifiable.

And **none of them are human responses**.

Under the GDPR, the law is absolutely clear:

- a DPO must be a **natural person**,
- responses must be **human**,
- **automated or template replies are not allowed**,
- the controller must provide **individual, specific answers**,
- the controller must identify a **responsible person**,
- the controller must provide **actual data**,
- the controller must perform **human review** when requested.

What Google sent me instead:

- anonymous emails,
- generic templates,
- automated boilerplate text,
- no name,
- no position,
- no signature,
- no responsible person,
- no data disclosure,
- no human review,
- no answers to GDPR Articles 15, 16, 22, or 82.

This is proof that Google's DPO channel is not handled by a human.
It is fully automated in practice.

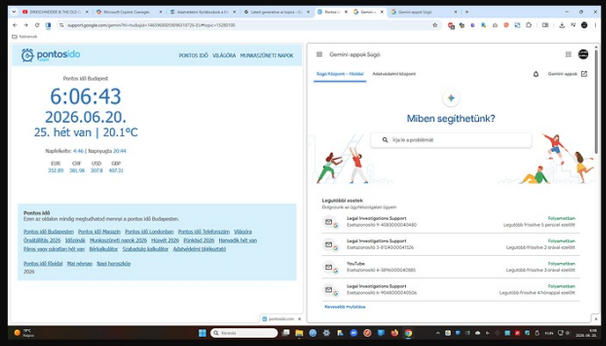
Google cannot prove that any of these messages were written by a human — because:

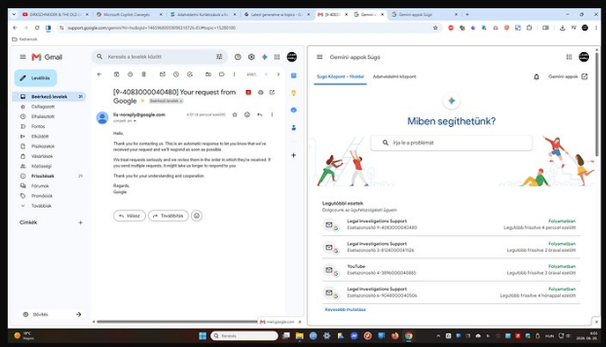
- there is no name,
- no signature,
- no identification,
- no legal reasoning,
- no case-specific content,
- no compliance with statutory requirements.

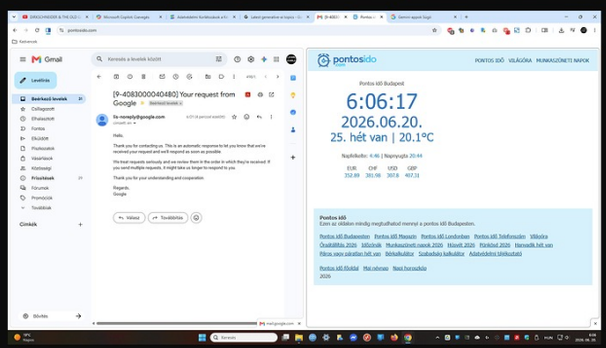
The law requires **human responses**.
Google sends **robot replies**.

This is **unlawful**, and the screenshots are **direct evidence**.

Google replaces the legally required human DPO response with anonymous, automated template emails. This proves that there is no real human handling GDPR requests — only a paper-based DPO position with a fully automated system behind it.







Reply

Google unlawfully operates an automated system that impersonates a human, uses a human...

57 views 2 links 4 min read Summarize

Bitu79 2 1d

The full evidence is publicly archived here:
https://web.archive.org/web/20260620041009/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985

All screenshots and emails are uploaded and timestamped.
These are **direct evidence** that Google's DPO channel is **not handled by a human**, despite the legal requirement.

I am now **waiting for a human response** from Google's DPO.

If Google fails to provide a **human, non-automated, case-specific answer**,
then this **confirms my claim**:

Google's DPO channel is fully automated, and no human is involved in GDPR case handling.

This is unlawful under GDPR.

https://archive.org/details/fire-shot-capture-345-googles-dpo-channel-is-not-human.-it-is-fully-automated.-h

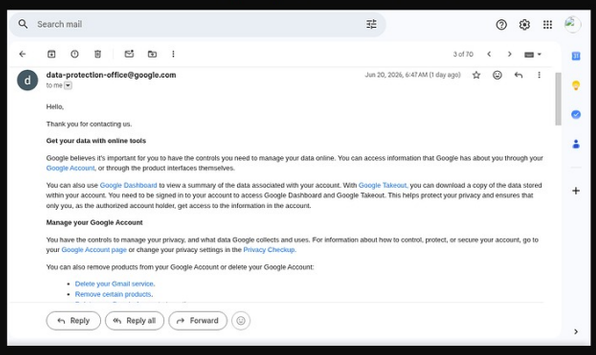
https://web.archive.org/web/20260620043113/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985/2

Solution Reply

Adam7 1 2h

You're correct, I have been trying to reach Google's DPO for sometime now and their channel is not routed through a human operator, they sent me automated non-related response for **GDPR Article 9** leak, see my original post: URGENT: GDPR Legal Purge Request — Unauthorized PII and Client Case Material Leak via Unpaid Gemini API

Edit: Added the automated email response proof for **GDPR Article 9** leak:



4 Replies 1 Solution Reply

Bitu79 1h

Google's DPO is a fraud. They exist on paper, but they do not comply with the law!!!

https://web.archive.org/web/20260621093347/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985

Solution Reply

Bitu79 Adam7 1h

https://web.archive.org/web/20260621095048/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985/3

Solution Reply

Bitu79 Adam7 1h

Adam, just so you know: Google is not going to reply to you. Their DPO channel is not operated by a human — it's a fully automated template system. The email you received is the same generic boilerplate everyone gets, even for GDPR Article 9 incidents.

Your screenshot is unfortunately not enough as evidence. You need to include the **full email**, not just a cropped image. The entire header must be visible — sender, subject, timestamp, everything. Without the full email body, the evidence cannot be archived properly in the Internet Archive and loses legal value.

Most people don't understand how serious Google's misconduct is here or how blatantly they are violating GDPR requirements. At least you reacted and confirmed the same pattern. Your case is important because it shows that even highly sensitive Article 9 data breaches are being handled by automated replies instead of the legally required human DPO.

Please also open the **Google Dashboard** from the Google Support homepage and take a **full-page screenshot** of it, including the URL bar. This is necessary so the page can be preserved reliably in the Internet Archive.

Right now your screenshot is incomplete. To make the evidence usable, please upload:

1. the **full email text** with full headers visible, and
2. a **full-page screenshot** of the Google Dashboard.

Dasboard:

https://support.google.com/gemini?hl=en&sjid=12705810737472481522-EU#topic=15280100

https://web.archive.org/web/20260621100457/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985/6

1 Reply Solution Reply

Bitu79 1 Adam7 34m

Adam, if you want to take action against Google, then make proper evidence.
What you uploaded is useless.
You need clear, full screenshots — not cropped, not half-missing.

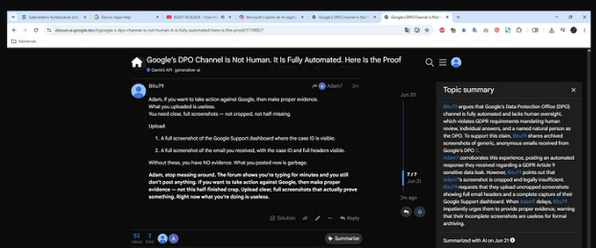
Upload:

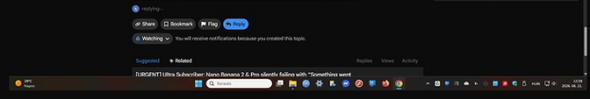
1. A full screenshot of the Google Support dashboard where the case ID is visible.
2. A full screenshot of the email you received, with the case ID and full headers visible.

Without these, you have NO evidence. What you posted now is garbage.

Adam, stop messing around. The forum shows you're typing for minutes and you still don't post anything. If you want to take action against Google, then make proper evidence — not this half-finished crap. Upload clear, full screenshots that actually prove something. Right now what you're doing is useless.

Adam7 is typing…





Solution Reply

Adam7 Bitu79 29m

@Bitu79 Thank you for archiving this thread. To provide an update for anyone facing a similar situation, despite multi-channel outreach to resolve this critical data exposure under Article 9 GDPR, the response channels remain entirely automated. Because internal escalation paths are blocked, this matter will be escalated externally to the appropriate Supervisory Authorities and the Irish Data Protection Commission to ensure compliance. No further updates will be posted here.

1 Solution Reply

Bitu79 1 28m

Adam, don't act like you're closing the case when you still haven't provided a single usable piece of evidence. You couldn't even upload a proper full screenshot with the case ID and the full email headers. If you want to escalate anything to a Supervisory Authority, you need real, complete, verifiable evidence — not the cropped, half-missing garbage you posted earlier. Right now you're pretending to be done, but you haven't even started doing the basics

https://archive.org/details/googles-dpo-channel-is-not-human.-it-is-fully-automated.-here-is-the-proof-gemin

Solution Reply

Bitu79 1 15m

Adam, forget the DPC. They won't help you — not because your screenshot is incomplete, but because those Irish regulators protect Google. That's the truth. Google is registered in Ireland, pays taxes there, and the DPC has been shielding them for years.

There will be no investigation.
There will be no reply.
There will be no human.
There will be nothing.

The DPC does not protect users.
The DPC protects Google.

What you call "escalation" is a dead end. Your complaint goes into the same automated pipeline as Google's DPO channel.
It's a decorative authority acting as a shield for Big Tech.

Your cropped screenshot is legally useless, but even with perfect evidence, the outcome would be identical: **nothing**.

If you don't understand this, you will hit the exact same wall as everyone else who already tried.

What you wrote about escalating this to the DPC or "Supervisory Authorities" is completely pointless. They will not help you. They will not respond. They will not open an investigation. The DPC feeds into the same automated pipeline as Google's DPO channel — there is no human behind it.

This is not an opinion — it's the lived experience of people who already went through this process.
The DPC does nothing with Google-related complaints.
You get an automated template reply, and then silence. That's it.

If you want anything to be taken seriously, you need to post actual evidence here:
– the full email including headers
– the Google Support Dashboard screenshot showing the active case IDs

The cropped screenshot you posted is not evidence, and no authority will act on it — even if there *were* a human reviewing it.

The DPC will not save you. Google will not respond. The system is automated.
If you don't understand this, you will hit the exact same wall as everyone else.

https://web.archive.org/web/20260621105518/https://discuss.ai.google.dev/t/google-s-dpo-channel-is-not-human-it-is-fully-automated-here-is-the-proof/171985/10

Solution Reply

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generateContent returns 403 "Your project has been denied access" while /models works Gemini API api	0	2	20m
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